



EMC National Life Company Notifies Affected Individuals of Information Security Incident

Ensuring the safety and security of the personal information entrusted to us is our highest priority and one we take seriously.

We recently detected potential unauthorized access to our network. Upon identification of the incident, we immediately took steps to contain the threat and launched an investigation with the support of third-party cybersecurity experts. We also coordinated with law enforcement and the Iowa Insurance Division. This incident was limited to the Life Company and did not impact EMC Insurance Companies. We have taken steps, in coordination with third-party cybersecurity experts, to secure and ensure the safekeeping of the personal information to the best of our ability. We have no reason to believe any personal information will be misused as a result of this incident.

After an extensive forensic investigation and manual document review, we discovered on March 9, 2022 that certain accessed files containing personal information were acquired from our network between December 28, 2021 and December 30, 2021. The information included certain identifiable personal information, including full names and one or more of the following: Social Security numbers, taxpayer identification numbers (which may be identical to Social Security numbers), driver's license numbers, financial account information, payment card information, dates of birth, and/or medical information. We worked in coordination with our third-party cybersecurity experts to secure and ensure the safekeeping of the information and don't have reason to believe it will be misused as a result of this incident. We are also continuing to work with third-party experts to further strengthen our cybersecurity defenses moving forward.

To date, we are not aware of any reports of identity fraud or improper use of any information as a direct result of this incident. Out of an abundance of caution, we are providing written notification of this incident to affected individuals via U.S. Mail commencing on or about April 8, 2022, to the extent we had a last known home address. The notice letter will provide steps affected individuals may take to protect their personal information, including enrolling in complimentary credit monitoring services (if their Social Security number/taxpayer identification number was impacted), placing a fraud alert/security freeze on their credit files, obtaining free credit reports, and remaining vigilant in reviewing financial account statements and credit reports for fraudulent or irregular activity.

We would like to thank everyone involved and potentially impacted by this incident for their patience and understanding. We are committed to further strengthening our cybersecurity defenses moving forward. We are committed to maintaining the privacy of personal information in our possession and have taken many precautions to safeguard it. We will continually evaluate and modify our practices and internal controls to enhance the security and privacy of your personal information.

Individuals with questions concerning this incident or who want to determine whether they were impacted may call a dedicated and confidential toll-free response line that we have set up to respond to questions at 833-496-1400. The response line is available Monday through Friday, 9 a.m. to 9 p.m. Eastern Time.